

IMPORTANT UPDATE ABOUT OUR OFFICE RESPONSE TO COVID-19

Our office follows infection control recommendations made by the American Dental Association (ADA), California Dental Society (CDA), U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). Dr Nguyen follows the recommendations of these agencies very closely so that we are up-to-date on any new rulings or guidance that may be issued.

Recent changes that we have implemented:

- Our office will communicate with you beforehand to ask COVID-19 screening questions. You will be asked those same questions again when you are in the office.
- We will provide hand sanitizer to all patients immediately upon entering the office and take their temperature.
- As always we will continue to see only 1 patient at a time and never double book to ensure that we keep contact between patients at a minimum.
- We will be having patients exit the office through the back door to maintain social distancing in the waiting room.
- We have placed high quality HEPA filtration devices in each patient room.
- We are scheduling extra time between patients to allow for greater social distancing of patients, minimized time in the waiting room, and to allow for extensive cleaning of treatment areas in between patients.
- All surfaces in each treatment area, waiting room and our restroom will be sanitized (with medical grade disinfectant) hourly and in between patients.
- For those patients who are seniors, have a pre-existing medical condition, or who live with someone who does please call our office to discuss appointment options.
- When entering the office all patients are required to wear a face mask or covering and we will distribute one to you if you do not have one available.
- As always, all instruments are either disposable or sterilized
- All staff will be wearing N95 face masks and face shields. Back office office staff will wear additional personal protective equipment (PPE) and follow Universal Precautions. All staff will wash hands or use hand sanitizer before and after every encounter with a patient and family.

As always our utmost concern is for the safety and well-being of our patients. Please contact our office if you have any concerns or questions.